



## SURVIVOR ADVOCATE FEEDBACK TEMPLATE

This resource has been developed by Safe and Equal and is informed by the **Family Violence Experts by Experience Framework**. Services will need to make their own determination as to the suitability of the information provided to their organisational context and adapt accordingly.

For information about ways in which Safe and Equal can support your organisation to embed lived experience in the design, delivery and evaluation of your services contact [livedexperience@safeandequal.org.au](mailto:livedexperience@safeandequal.org.au)

This survey template is designed to enable services to collect information from survivor advocates on their experience working with a service. The information can be collected verbally, online or paper survey tool. The information collected can be used by the service to reflect on what they do well and where they could do better. Importantly, the results should be used to support continuous improvement in the work with survivor advocates.



### Feedback survey

Thank you for your participation in a recent engagement or project. To provide feedback on your experience working with us, please complete this short survey. You have the option to remain anonymous. Your feedback is important and will help us to continually improve.

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|---|-----|----|--------|
| 1. <b>Transparency</b> – Were you given information on how you would be paid, the time commitment and what your role would be?                                  | Yes | No | Unsure |
| 2. <b>Recognise</b> – Were your views listened to and respected?  | Yes | No | Unsure |
| 3. <b>Trust</b> – Did the engagement feel like it was collaborative and built on trust?   | Yes | No | Unsure |
| 4. <b>Reciprocity</b> – Did the engagement feel like a mutual sharing of expertise and skill?   | Yes | No | Unsure |
| 5. <b>Support</b> – Were you provided appropriate support to enable your participation?   | Yes | No | Unsure |
| 6. <b>Inclusion</b> – Were a range of views from different survivor voices heard?   | Yes | No | Unsure |
| 7. <b>Value</b> – Did you receive enough money for your time and expertise?   | Yes | No | Unsure |
| 8. <b>Safety</b> – Did any legal, physical, emotional or cultural safety issues come up?  | Yes | No | Unsure |
| 9. <b>Accountability</b> – Were you given information on how to provide feedback or make a complaint?   | Yes | No | Unsure |
| 10. <b>Would you like us to contact you for a follow up discussion?</b><br>– If yes, please include your name, contact details and preferred method of contact: | Yes | No |        |
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